

WARNING: If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- DO NOT PLACE ARTICLES ON OR AGAINST THIS APPLIANCE.
- DO NOT USE OR STORE FLAMMABLE MATERIALS NEAR THIS APPLIANCE.
- DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILE IT IS IN OPERATION.
- DO NOT MODIFY THIS APPLIANCE.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

This appliance may be installed in an aftermarket permanently located, manufactured home (USA only) or mobile home, where not prohibited by local codes.

This appliance is only for use with the type(s) of gas indicated on the rating plate. A conversion kit is supplied with the appliance.

Installation Manual

Installer: After installation give this manual to the homeowner and explain operation of this heater.

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HOT GLASS WILL CAUSE BURNS.

DO NOT TOUCH GLASS UNTIL COOLED.

NEVER ALLOW CHILDREN TO TOUCH GLASS.

Dragon Wholesaling Pty. Ltd. Unit 4, 16 Lexington Drive Bella Vista NSW Australia 2153

Introduction

Overview

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This manual details the installation requirements for the 564 GSR2 35K CF fireplace. For operating and maintenance instructions, refer to the 564 GSR2 35K CF Owner's Manual.

Minimum Clearances to Combustibles	Fireplace to adjacent wall 26 mm Sides to enclosure Back to enclosure 13 mm Combustible floor under fireplace Header (from stand-offs) 0 mm Base of fireplace to a mantel	FAN TYPE VENTED CIRCULATOR Blower Electrical Rating: 240V, 1.5 Amps, 50 Hz, 150 Watts	of AS/NZS 5263.1.8 Decorative Effect Input Rate on "HI" (MJ/h) 3.5.0 Minimum Inlet Pressure (kPa) 2.75 Inccal codes. 2.75 Input Rate on "LO" (MJ/h) 8.47 13.5 Maximum Inlet Pressure (kPa) 3.24 Orifice Size - Front (DMS) #58 #46 Manifold Pressure on "HI" (kPa) 2.59 Orifice Size - Rear (DMS) #56 #47	ce must be properly connected to a Tructions. Use only approved B-vent Tructions. Use only approved B-vent configuration, orifice, or proved brands of venting. Combination of both may need to be changed. See owner's manual for information on making these changes.		Imanufactors Date: manufactors Date: 2024 Jan. Apr. Jul. Oct. 2025 Feb. May Aug. Nov. 2026 Mar. Jun. Sep. Dec. TRAVIS INDUSTRIES	HOUSE OF FIRE HOUSE OF FIRE 12521 Harbour Reach Drive Mukliteo, WA 9275 Mukliteo, WA 9275	WWW.IODI.COIII.2U
564 CF 35K (Au)	Vented Gas Fireplace Heater	OCEANA The Gas Mark GMK10022 GAS SAFETY CERTIFICATION	Tested to the combustion performance and construction requirements of AS/NZS 5263.1.8 Decorative Effect Gas Appliances. This appliance must be installed in accordance with all local codes. This appliance may be installed in an aftermarket, permanently located, manufactured (mobile) home where not prohibited by local codes.	This decorative gas fireplace is not for use with air filters. This appliance must be properly connected to a venting system in accordance with the manufacturer's installation instructions. Use only approved B-vent systems to vent this appliance to the exterior. See owner's manual for approved brands of venting.	WARNING: Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or the gas supplier.	PRIMARILY A DECORATIVE AND NOT A HEATING APPLIANCE. SUITABLE ONLY FOR INDOOR INSTALLATION.	NOT FOR USE WITH SOLID FUEL.	

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Safety Warnings

• Failure to follow all of the requirements may result in property damage, bodily injury, or even death.

Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children and other at risk individuals out of the room and away from hot surfaces.

Children and adults should be alerted to the hazards of high surface temperature and should stay away to avoid burns or clothing ignition. Do not touch the hot surfaces of the heater. Educate all children of the danger of a high-temperature heater.

Due to the high temperature, the heater should be located out of traffic and away from furniture and draperies.

- This unit must be installed by a qualified installer to prevent the possibility of an explosion.
- This appliance must be installed in accordance with all local codes, if any; if not, in U.S.A. follow ANSI Z223.1 and NFPA 54(88), in Canada follow CSA B149.1. In Australia follow AS/NZS 5601.1.
- A manufactured home (USA only) or mobile home OEM installation must conform with the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, or, when such a standard is not applicable, the Standard for Manufactured Home Installations, ANSI/NCSBCS A225.1, or Standard for Gas Equipped Recreational Vehicles and Mobile Housing, CSA Z240.4. This appliance may be installed in Manufactured Housing only after the home is site located.
- All exhaust gases must be vented outside the structure of the living-area. Combustion air is drawn from outside the living-area structure. The venting must not be connected to a chimney flue serving a separate solid-fuel burning appliance.
- Notify your insurance company before hooking up this fireplace.
- The instructions in this manual must be strictly adhered to. Do not use makeshift methods or compromise in the installation. Improper installation will void the warranty and safety listing.
- This heater is approved for use with natural gas (NG) or propane (LP). Burning the incorrect fuel will void the warranty and safety listing and may cause an extreme safety hazard. Direct questions about the type of fuel used to your dealer.
- Contact your local building officials to obtain a permit and information on any installation restrictions or inspection requirements in your area.
- If the flame becomes sooty, dark orange in color, or extremely tall, do not operate the heater. Call your dealer and arrange for proper servicing.
- It is imperative that control compartments, screens, or circulating air passageways of the heater be kept clean and free of obstructions. These areas provide the air necessary for safe operation.
- Do not operate the heater if it is not operating properly in any fashion or if you are uncertain. Call your dealer for a full explanation of your heater and what to expect.
- Do not store or use gasoline or other flammable liquids in the vicinity of this heater.
- Do not operate if any portion of the heater was submerged in water or if any corrosion occurs. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

Safety Precautions

Safety Warnings (continued)

- Because this heater can be controlled by a thermostat there is a possibility of the heater turning on and igniting any items placed on or near the appliance.
- Light the heater using the built-in igniter. Do not use matches or any other external device to light your heater.
- Never remove, replace, modify or substitute any part of the heater unless instructions are given in this manual. All other work must be done by a trained technician. Don't modify or replace orifices.
- The viewing glass should be opened only for conducting service.
- Allow the heater to cool before carrying out any maintenance or cleaning.
- Operate the heater according to the instructions included in this manual.
- If the main burners do not start correctly turn the gas off and call your dealer for service.
- This unit is not for use with solid fuel.
- Do not place anything inside the firebox (except the optional artwork).
- Warning: Do not operate appliance with the glass front removed, cracked or broken. Replacement of the glass should be done by a licensed or qualified service person.
- Do not throw this manual away. This manual has important operating and maintenance instructions that you will need at a later time. Always follow the instructions in this manual.
- Instruct everyone in the house how to shut gas off to the appliance and at the gas main shutoff valve. The gas main shutoff valve is usually next to the gas meter or propane tank and requires a wrench to shut off.
- A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.
- If the barrier becomes damaged, the barrier shall be replaced with the manufacturer's barrier for this appliance.
- Clothing or other flammable material should not be placed on or near the appliance.
- Any safety screen, guard, or barrier removed for servicing an appliance must be replaced prior to operating the appliance.
- Installation and repair should be done by a qualified service person. The appliance should be inspected before use and at least annually by a professional service person. More frequent cleaning might be required due to excessive lint from carpeting, bedding material, et cetera. It is imperative that control compartments, burners, and circulating air passageways of the appliance be kept clean.
- Travis Industries, Inc. grants no warranty, implied or stated, for the installation or maintenance of your heater, and assumes no responsibility of any consequential damage(s).
- Do not use an unlined masonry chimney as the flue for this appliance.
- Primarily a decorative and not a heating appliance.

SAFETY WARNINGS:

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- DO NOT USE OR STORE FLAMMABLE MATERIALS NEAR THIS APPLIANCE.
- DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILE IT IS IN OPERATION.
- DO NOT MODIFY THIS APPLIANCE.
- THIS INSTALLATION MUST CONFORM WITH THE FOLLOWING:
 - Manufacturer's Installation instructions
 - Local Gas Fitting Regulations
 - Municipal Building Codes,
 - Refer to AS/NZS 5601.1 for Gas Installations.
 - S.A.A. Wiring Code
 - Local Electrical Regulations
 - Any other statutory regulations
- NOT SUITABLE FOR MARINE USE.
- NOT INTENDED FOR FIREPLACE INSERT.
- APPLIANCES INCORPORATING A LIVE FUEL EFFECT, AND DESIGNED TO OPERATE WITH LUMINOUS FLAMES, MAY EXHIBIT SLIGHT CARBON DEPOSITION.

Travis Gas Fireplaces, Stoves, and Inserts are protected by one or more of the following patents; U.S. 8,469,021, 7,066,170, 6,602,068, 6,443,726, 6,953,037; Canada 2755517 as well as other U.S. and Foreign Patents pending.

Features and Specifications

Installation Options

- Residential or Mobile Home
- Straight or Corner Placement
- Flush or Recessed Face
- Raised or Floor Placement

Heating Specifications

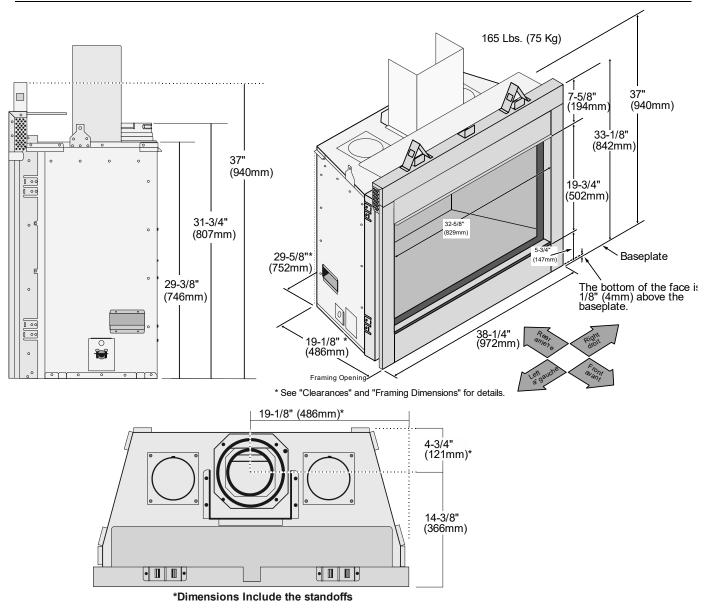
- Internal or External Chase
- Horizontal or Vertical Vent
- Bedroom Approved

	Natural Gas	Propane
Approximate Heating Capacity (in square meters)*	158	158
Maximum Input Per Hour (MJ/H)	35	35

Heating capacity will vary with floor plan, insulation, and outside temperature.

** Efficiency rating is a product thermal efficiency rating determined under continuous operation independent of installed system.

Dimensions



Packing List

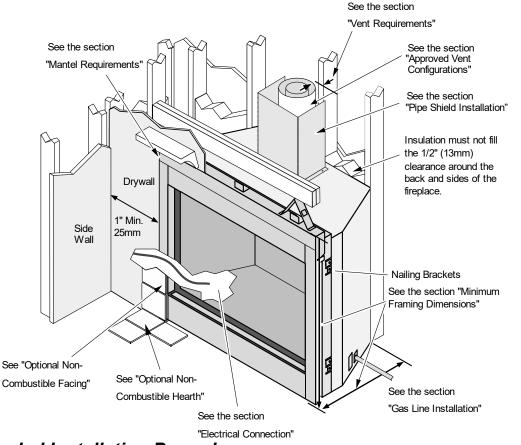
- Propane Conversion Kit (Front #58 Orifice, Rear #C55 Orifice, Pilot Orifice 0.14 LP).
- 2 Piece Firestop (sku# 250-05641)
- Remote
- Embers, Rockwool, Ember-Glass

Additional Items Required

- Log Set
- Vent Pipe (installation specific)
- Gas Line Equipment (shutoff valve, pipe, etc.)
- Electrical Equipment (min. 14 gauge, grounded line)

Installation Overview

• All requirements below must be met.



Recommended Installation Procedure

- Frame the opening for the fireplace. Make sure to allow for vent installation.
- This fireplace is designed to accommodate 1/2" (13mm) or 5/8" (16mm) drywall (see "Nailing Brackets" on page 12 for details). Secure the fireplace to the framing.
- Install the vent, gas line and electrical hook-up.
- Install the drywall.
- Install the hearth (if applicable).
- Install the facing (if applicable).
- Install the mantel (if applicable).
- Install the firebacks (optional)
- Install the media
- Finalize the installation (see page 32) and install the grill or face.

Pipe Shield Installation

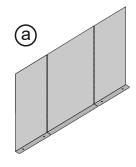
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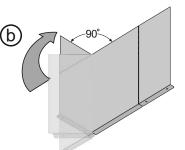


The pipe shield must be installed as shown below.

NOTE: The header and pipe shields may be installed after the fireplace is in place and vent attached (this allows for the fireplace to fit into the framing underneath the header and for the vent to be installed more easily).

- a) Locate the flattened pipe shield that was shipped with the fireplace (attached to header shield).
- b) At each of the perforations, bend the sides of the pipe shield backwards 90° as shown to the right.

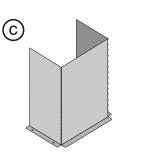


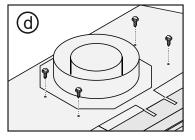


c) When the shield has been properly formed it should look like "c" to the right.

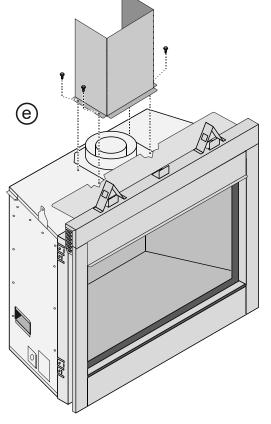
NOTE: The bottom flanges should be facing outward

d) Remove the (4) screws, (2) from each side of the starter collar.



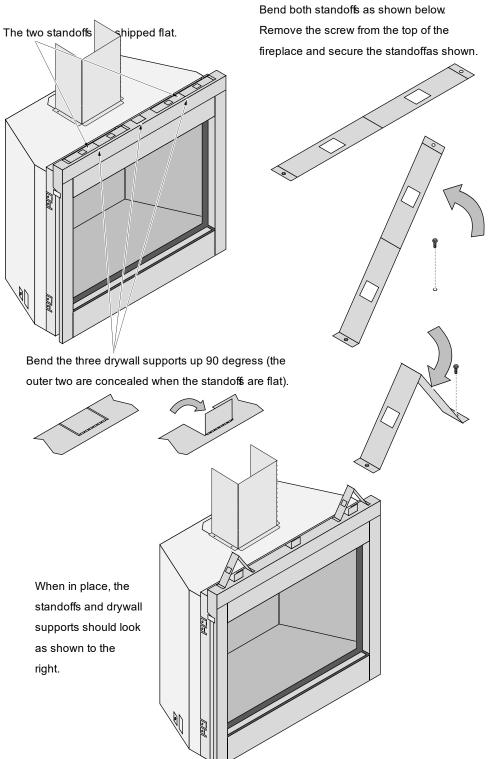


e) Line up the holes on the pipe shield flanges with the holes from the screws you just removed. Use the screws to attach the pipe shield to the top of the fireplace.



Standoff and Drywall Support Preparation

• The two standoffs and three drywall supports are shipped in the flat position. Make sure to bend (and secure) the standoffs and drywall supports as shown below.



Fireplace Placement Requirements

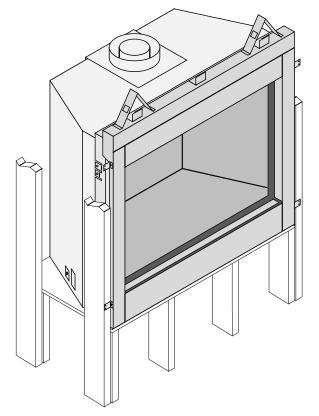
- Fireplace must be installed on a level surface capable of supporting the fireplace and vent
- Fireplace must be placed directly on wood or non-combustible surface (not on linoleum or carpet)
- This heater may be placed in a bedroom. Please be aware of the large amount of heat this appliance produces when determining a location.

Clearances

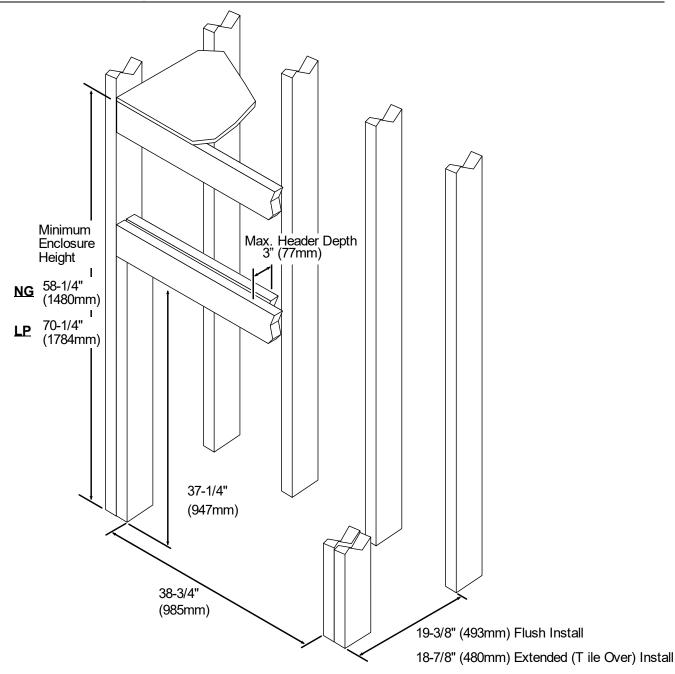
- The fireplace requires a 1/2" (13mm) clearance from the angled sides and back of the fireplace to the framing members. No material (insulation, framing, etc.) may be placed into this area.
- When installed, walls in front of the fireplace must be a minimum 1" (25mm) to the side of the fireplace.
- Due to the high temperature, the heater should be located out of traffic and away from furniture and draperies.
- Fireplace must be placed so the vents below and above the glass do not become blocked.

Raised Fireplaces

- The fireplace (and hearth, if desired) may be placed on a platform designed to support the fireplace (165 Lbs.75 Kg) and vent.
- The base of the fireplace must be a minimum 70" (1778mm) below the room ceiling.



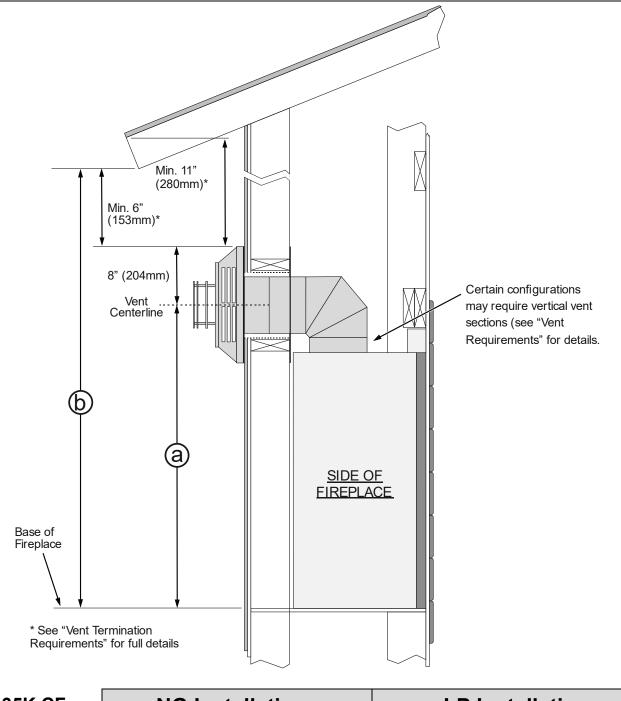
Minimum Framing Dimensions



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Finalizing the Installation (for qualified installers only)

Minimum Vent "Bump Out" application – Top Vent



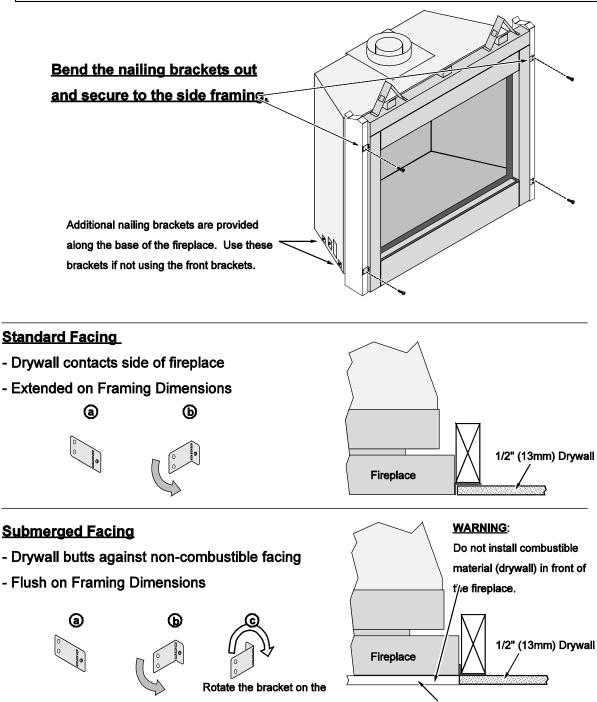
<u>564 35K CF</u>	NG Installations 762mm Vertical Vent Sections (Min. Rise)	LP Installations 915mmVertical Vent Sections (Min. Rise)	
Vent Centerline	Approx. 66-1/4" (1683mm)	Approx. 72-1/4" to 73-1/4" (1836 to 1861mm)	
b FP Base to Roof Eave	Approx. 80-1/4" (2039mm)	Approx. 86-1/4" to 87-1/4" (2191 to 2217mm)	

Nailing Brackets

The fireplace has nailing brackets on both sides. Once in place, secure the fireplace to the framing. **NOTE**: Make sure the fireplace is square and plumb when securing the fireplace.

SPECIAL NOTE WHEN USING "SUBMERGED FACING" OPTION

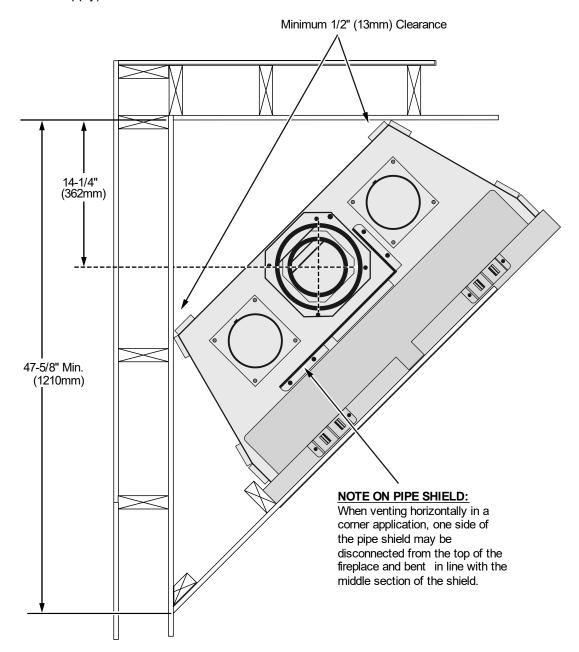
Most installations use the "Standard Facing" position for the nailing brackets. When using the "Submerged Facing" option, the fireplace is positioned $\frac{1}{2}$ " to the rear. Make sure to accommodate this dimension when configuring framing and determining the vent position, gas line position, etc.



rivet 180 degrees.

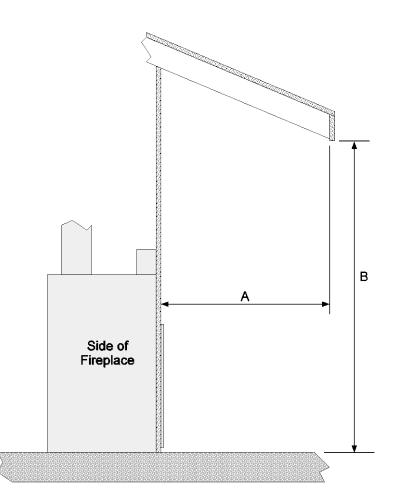
Corner Installations

A typical 45° installation uses the framing dimensions shown in the illustration below (NOTE: all clearances still apply).



Outdoor Fireplace Installations

Travis Industries Inc. gas-fired fireplaces are suitable for installation into outdoor areas protected from direct water impingement. In addition to maintaining listed mantel and combustibles clearances, a rain protection overhang factor of 1/2 shall be constructed to the front and to each side of installed appliances (see the illustration to the right). All wiring connections to line power shall be in accordance with outdoor requirements of NECA NFPA 70.



The overhang (A) must extend at least 1/2 the roofline height (B). Height is measured from the base of the fireplace.

For example: if the rooline (B) is 8' above the base of the fireplace, the overhang (A) must be at least 4'.

Gas Line Requirements

MASSACHUSETTS INSTALLATIONS - WARNING:

THIS PRODUCT MUST BE INSTALLED BY A LICENSED PLUMBER OR GAS FITTER WHEN INSTALLED WITHIN THE COMMONWEALTH OF MASSACHUSETTS.

OTHER MASSACHUSETTS CODE REQUIREMENTS:

- Flexible connector must not be longer than 36 inches.
- Shutoff valve must be a "T" handle gas cock.
- Only direct vent sealed combustion products are approved for bedrooms or bathrooms.
- Fireplace dampers must be removed or welded in the open position prior to the installation of a fireplace insert or gas log.
- A carbon monoxide (CO) detector is required in the same room as the appliance.
- The gas line must be installed in accordance with all local codes, if any; if not, follow ANSI 223.1 and the requirements listed below.
- The fireplace and gas control valve must be disconnected from the gas supply piping during any pressure testing of that system at test pressures in excess of 1/2 psig. For pressures under 1/2 psig, isolate the gas supply piping by closing the manual shutoff valve.
- Leak test all gas line joints and the gas control valve prior to and after starting the fireplace.

Fuel

• This fireplace is designed either for natural gas or for propane (but not for both). Check the sticker on the top of the gas control valve to make sure the correct fuel is used.

Gas Line Connection

• Installation must be performed by a qualified installer, service agency or the gas supplier (In Massachusetts a licensed plumber/gasfitter).

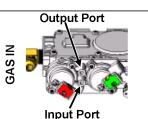
Gas Inlet Pressure

Gas Pressure	Max. Input Pressure	Min. Input Pressure	Max. Manifold Pressure	Min. Manifold Pressure
Natural Gas	7" W.C. (1.74 kPA)	4.5" W.C. (1.13 kPA)	3.46" W.C. (0.86 kPA)	1.69" W.C. (0.42 kPA)
Propane	13" W.C. (3.24 kPA)	11" W.C. (2.75 kPA)	10.41" W.C. (2.59 kPA)	2.5" W.C. (0.72 kPA)

- If the pressure is not sufficient, make sure the piping used is large enough, the supply regulator is adequately adjusted, and the total gas load for the residence does not exceed the amount supplied.
- The supply regulator (the regulator that attaches directly to the residence inlet or to the propane tank) should supply gas at the suggested input pressure listed above. Contact the local gas supplier if the regulator is at an improper pressure.

Directions for Connecting a Gas Pressure Test Gauge

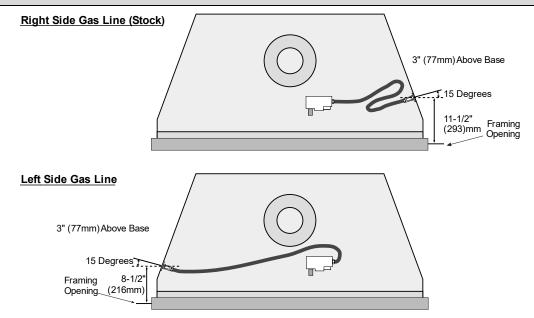
The gas control valve (shown to the right) has two test ports for testing input (line pressure) and output (manifold) pressure. Loosen the brass screw on either test port and place a 5/16" i.d. rubber or plastic tube over the tapered test port. Connect the tube to the test gauge.



WARNING: The brass screw must be tightened after testing to prevent gas leakage.

Gas Line Location

NOTE FOR RIGID PIPE: When using rigid pipe, you may wish to disconnect the shutoff valve from the fireplace and route the pipe through the fireplace wall. First, disconnect the gas line from the shutoff valve (see step 1 below). Then remove the shutoff valve from the cover plate (4 screws outside fireplace). The pipe may be routed through the cover plate and the shutoff valve and gas line may be re-attached inside the fireplace.



Converting Gas Line to the Left Side

ACCESSING THE AREA UNDER THE BURNER

If switching the gas line to the left side, see page 19 for accessing the area under the burner.

1. Disconnect the gas line from the shutoff valve (3/4" wrench). Gas line is located inside the fireplace on the right side.



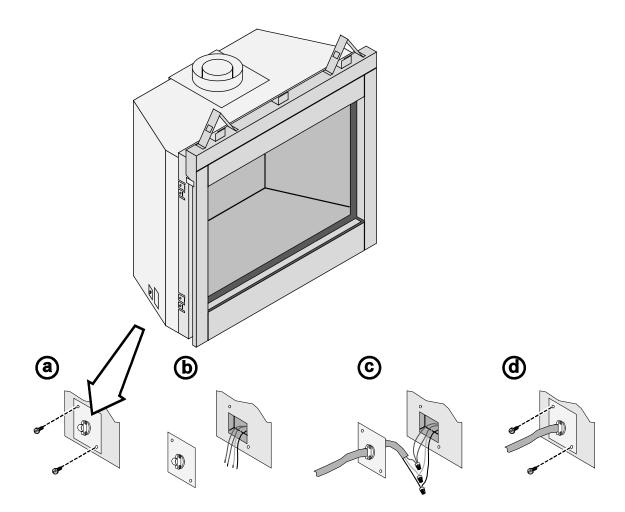
2. Remove the screw that holds the shutoff valve plate in place (1/4" nutdriver). Remove the shutoff valve plate.



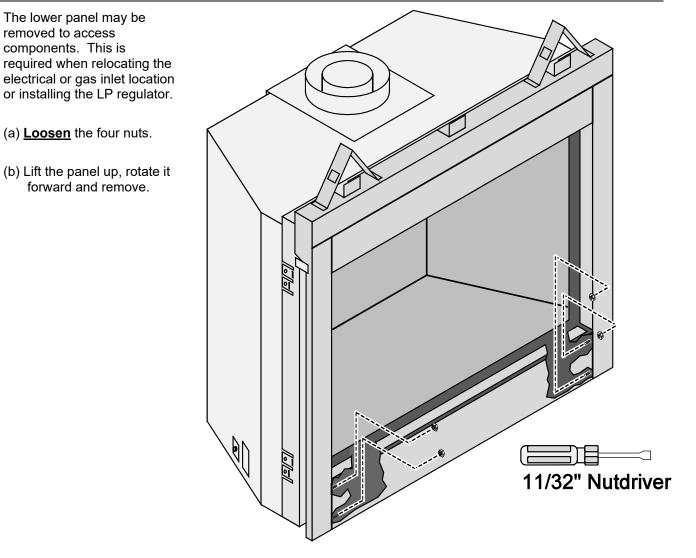
- 3. Remove the cover plate from the left side of the fireplace (it is held in place in the same fashion as the shutoff valve plate). Attach it to the right side of the fireplace.
- 4. Attach the shutoff valve plate to the left side of the fireplace. Route the gas line to the left side and re-attach the gas line to the shutoff valve. Make sure to leak test the entire gas line.

Electrical Connection (required)

- The electrical line to the grounded receptacle inside the fireplace must be installed by a qualified installer and must meet all local codes.
- Make sure the household breaker is shut off prior to working on any electrical lines.
- The appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical Code, CSA C22.1.
- The electrical line must be a min. 14 gauge, and supply 240 Volts at 50 Hz (1.5 Amps).
- <u>Caution</u>: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.



Accessing the Area Under the Burner





Vent Requirements

- The gas appliance and vent system must be vented directly to the outside of the building, and never be attached to a chimney serving a separate solid fuel or gas-burning appliance. Each direct vent gas appliance must use it's own separate vent system.
- In addition to the requirements listed here, follow the requirements provided with the vent.
- A wall thimble is required whenever the vent penetrates a wall (sku# 250-05641). A thimble or firestop (1" clearance) is required when passing through a floor or ceiling (passes through framing members).
- Always use the high-wind termination (if available from the vent manufacturer).

Drafting Performance

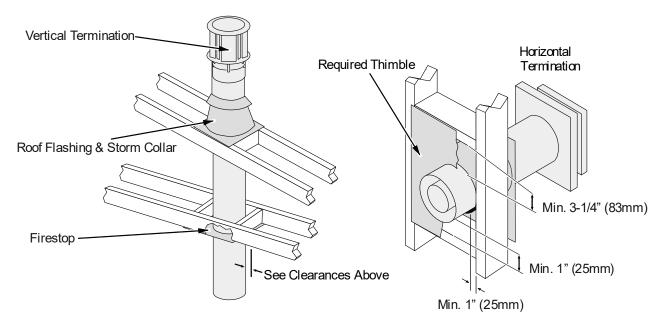
This direct vent appliance requires natural draft to operate (similar to a wood stove or other heating appliance). Draft can be adjusted using the included restrictor. The restrictor settings detailed in the manual should be followed (variations may occur depending upon installation parameters).

Many factors may negatively influence the draft of the appliance. Dragon Wholesaling will not be responsible for improper draft due to factors such as trees, hills, buildings, obstructions, excessive wind, extreme hot or cold outdoor temperatures, restrictive vent terminations, or influence from mechanical systems.

Vent Clearances

• The vent must maintain the required clearance to combustible materials to prevent a fire. Do not fill air spaces with insulation.

Sides	1" (25mm)
Above	3-1/4" (83mm)
Below Horizontal or 45° Section	1" (25mm)

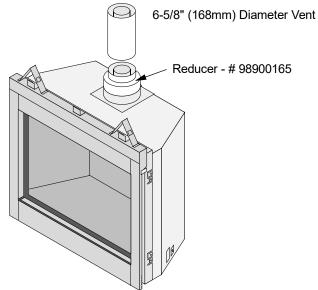


Altitude Considerations

- This heater has been tested at altitudes ranging from sea level to 6,000 feet (1800M). In this testing we have found that the heater, with its standard orifice, burns correctly with just an air shutter adjustment.
- Failure to adjust the air shutter properly may lead to improper combustion which can create a safety hazard. Consult your dealer or installer if you suspect an improperly adjusted air shutter.

Approved Vent

- Horizontal Terminations: use 8" (203mm) diameter Dura-Vent Model Direct-Vent Pro*.
- Vertical Terminations with elbows: use 8" (203mm) diameter Dura-Vent Model Direct-Vent Pro*.
- Vertical Terminations with no elbows: Use 6-5/8" (168mm) diameter Dura-Vent Direct-Vent Pro*. Attach the 8" (203mm) to 6-5/8" (168mm) reducer (Travis part # 98900165) to the fireplace.



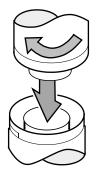
* Other vent may be approved with this fireplace. Check with the vent manufacturer for details.

Termination

• Always use the high-wind cap (part # 58DVA-HC, 58DVA-VCH, 46DVA-VCH).

Vent Installation

- Installation instructions for Dura-Vent may be found at www.duravent.com
- Slide the vent sections together and turn 1/4 turn until the sections lock in place.
- Screws are not required to secure the vent. However, three screws may be used to secure vent sections together if desired.
- High temperature sealant is recommended at the appliance starter section connection (use high-temperature silicone or Mill-Pac®).
- If disassembly is required, at time of re-assembly check to see if the vent creates a tight fit. If it does not, apply high temperature sealant to the joints of the affected sections.
- Horizontal sections require a 1/4" (6mm) rise every 12" (305mm) of travel
- Horizontal sections require non-combustible support every three feet (e.g.: plumbing tape)



Approved Vent Configurations

Restrictor Position

• Intake and exhaust restrictors are built into the appliance to adjust the flow rate of intake air and exhaust gases. Depending upon the vent configuration, you may be required to adjust the restrictor positions. The charts for acceptable vent configurations detail the correct vent restrictor positions.

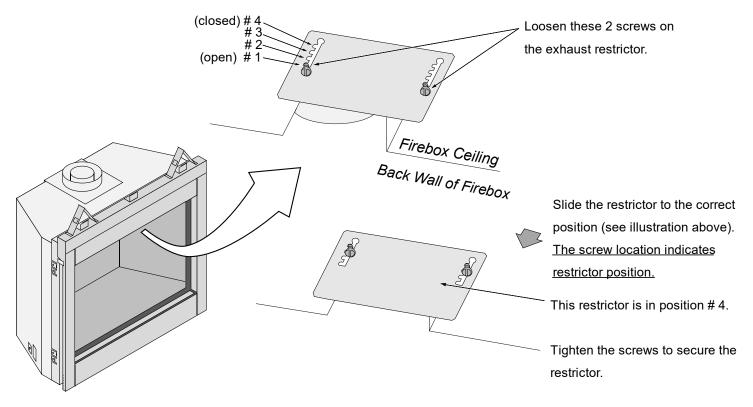
Exhaust Restrictor Adjustment

<u>NOTE</u>: This restrictor will be shipped in the hardware pack and only be installed for vent runs with 10' (3.05M) or more vertical rise.



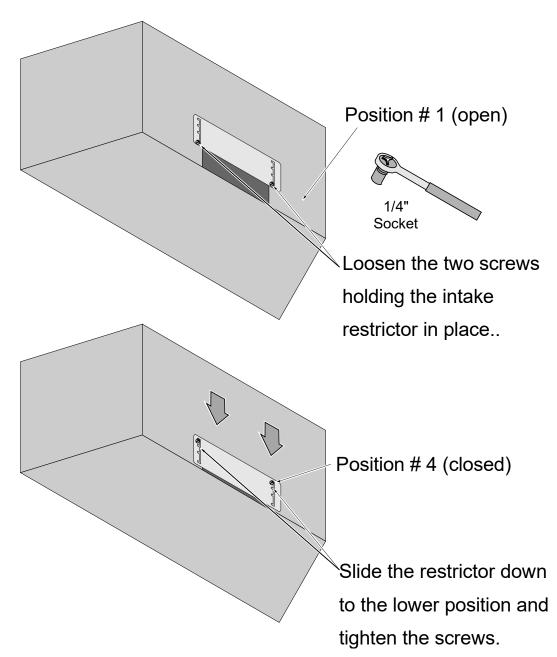
If the diffuser is required to be in position #2, you may wish to adjust the diffuser while the exhaust restrictor is removed.

NOTE: If removing the restrictor, make sure to replace the screws in the firebox ceiling.



Intake Restrictor Adjustment

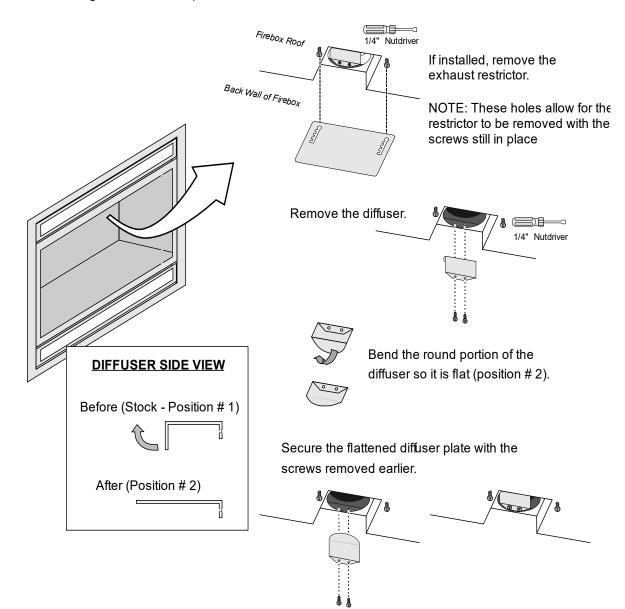
The intake restrictor is located on the back wall of the firebox. To adjust the restrictor, follow the steps below:



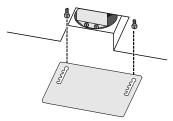
23

Diffuser Plate Adjustment

Certain vent configurations require the diffuser plate to be adjusted (refer to the approved vent configuration charts for details). Position # 1 is stock (bent). Position # 2 is flattened. See the directions below to change the diffuser to position #2.



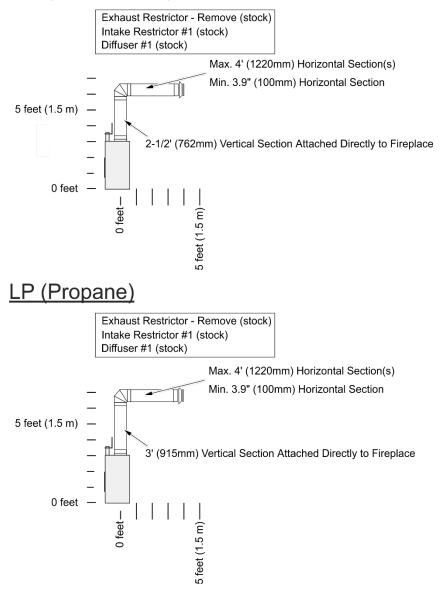
If needed, Replace the exhaust restrictor (see "Exhaust Restrictor Adjustment" for details).



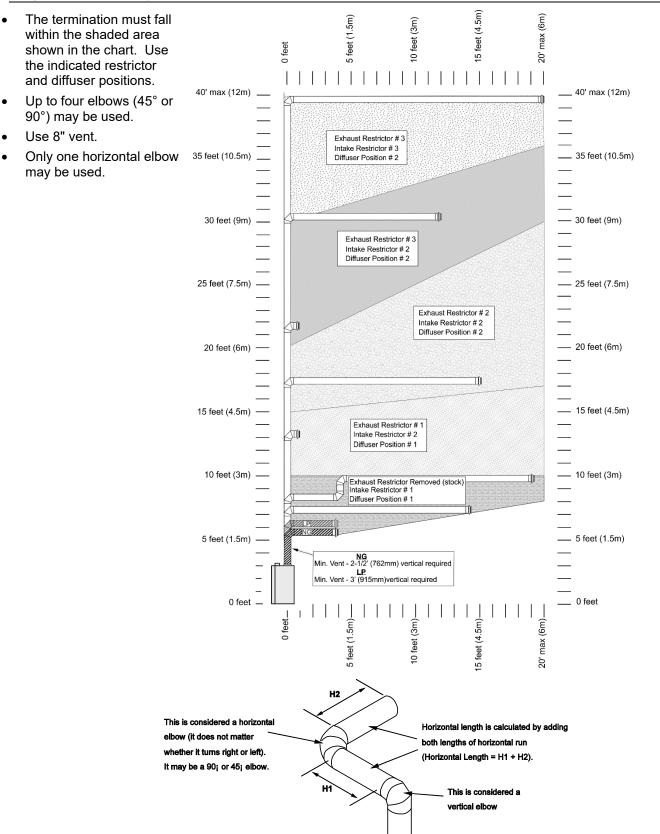
Minimum Vent Configuration

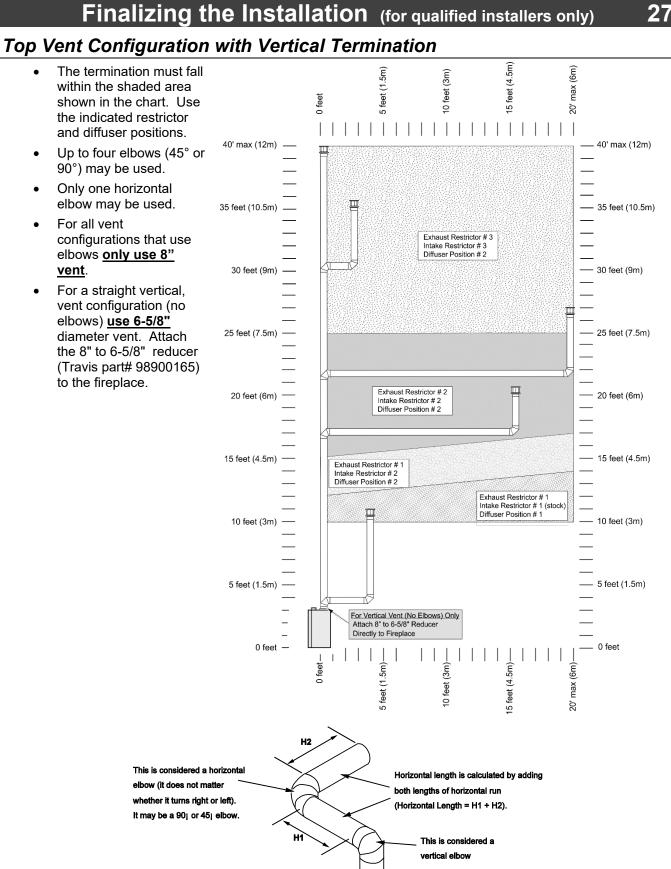
- Use 5x8" Diameter Coaxial Vent
- The termination must fall within the shaded area shown in the chart. Use the indicated restrictor and diffuser positions.
- One 45° elbow may be used on the horizontal run.
- <u>**HINT**</u>: Use minimum vent kit "H" (96200332) from Travis Ind. (additional vent may be required).

NG (Natural Gas)



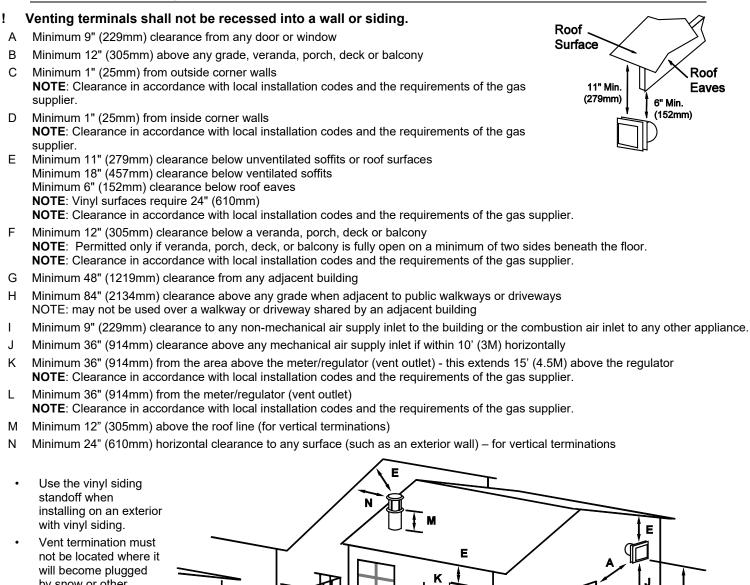
Top Vent Configuration with Horizontal Termination





© Travis Industries

Termination Requirements



material

1

by snow or other

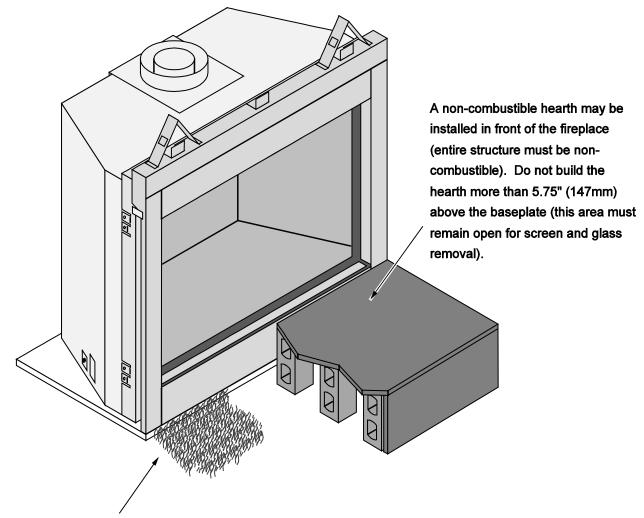
NOTE: Measure clearances to the nearest edge of the exhaust hood.

WARNING

Direct vent terminations are designed to keep water from entering the venting and appliance from naturally occurring precipitation, however, these caps cannot effectively protect from direct streams of water (i.e., runoff from a roof). Care must be taken when planning the installation to ensure that runoff from adjacent roofs or gutter systems does not contact the termination. Water infiltration into the venting system and appliance can cause premature failure of the appliance and/or create hazardous conditions that lead to property damage, injury, or death.

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Hearth Requirements



If installed near carpet or other combustible flooring, the fireplace must be raised so the base of the unit is above the carpet surface or flooring material.

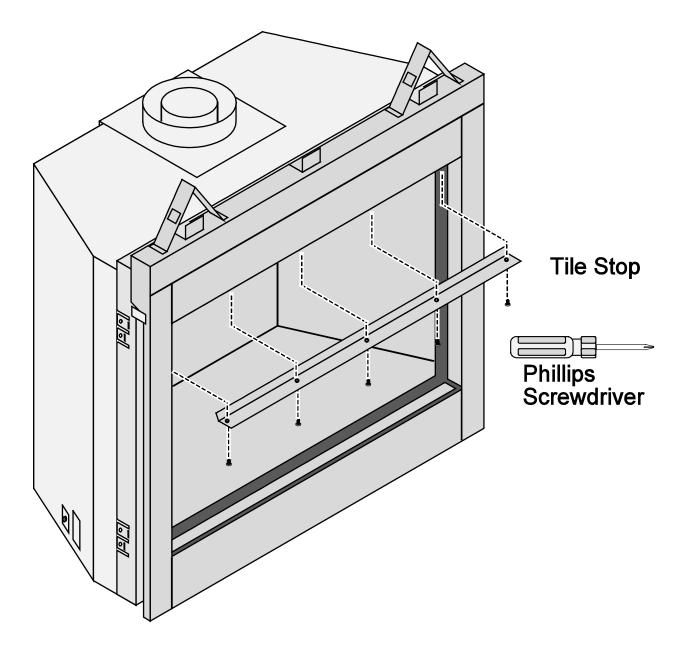
WARNING:

A non-combustible hearth is not required. However, if the heater is installed next to the floor, we recommend a hearth to protect the flooring surface from discoloration or other negative impact from the heater.

Optional Tile Stop Removal

• This fireplace includes an optional tile stop above the glass frame. It is typically removed if the front of the fireplace is left exposed. If using tile or other non-combustible facing over the front of the fireplace, the tile stop is left in place to help support the facing. See the illustration below for details on removal.

After removing the tile stop, make sure to replace the screws.



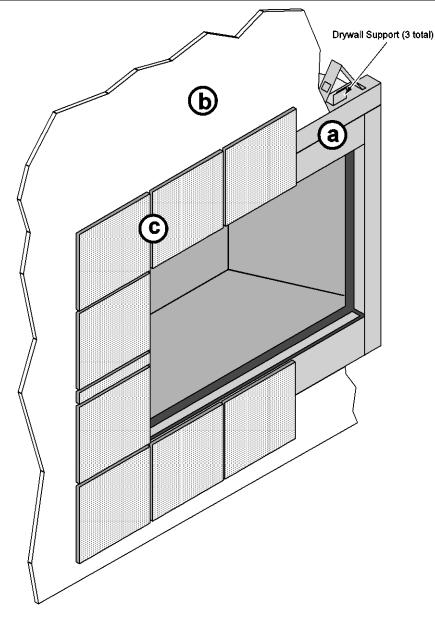
Facing Requirements

- The front of fireplace may be left uncovered (see "a" below).
- **<u>NOTE</u>**: A custom trim will be required to fill the gap between the wall sheeting and fireplace if finishing in this manner.
 - Drywall (or other combustible) may be placed above, below, and to the sides of the fireplace (not over the front of the fireplace (see "b" below).
 - Tile or other non-combustible facing may be placed along the front of the fireplace around the perimeter of the glass opening (see "c" below). Typical installations use 12" (305mm) or greater of non-combustible facing around the perimeter of the glass opening. Do not install facing over the ledge to the glass opening.



WARNING: Do not use adhesive to secure the facing. The high temperatures of the fireplace may cause adhesives to emit odors. Use mastic or thin set (or other non-combustible, non-odorous adherent) to attach the facing.

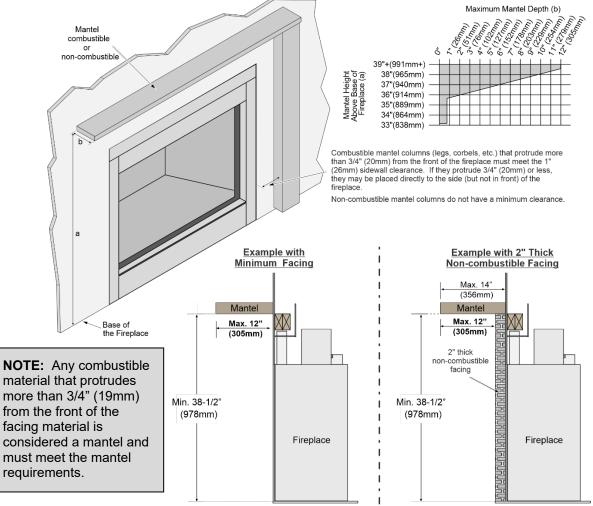
NOTE: Screws may be used to secure cement board or tile backer to the fireplace. Do not penetrate the fireplace more than 1/2" (13mm).



Mantel Requirements

Combustible Mantels

Use the table below to determine the maximum mantel depth allowed. The mantel depth (measured from the front of the fireplace) must fall in the shaded portion of the table.



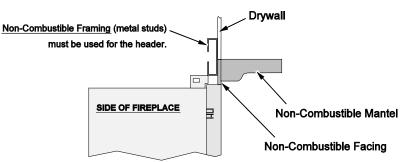
Additional Examples:

- If you wish to have a 6" (152mm) deep mantel, it must be at least 37" (940mm) above the base of the fireplace. - If you wish to have a 2" (51mm) deep breastplate, it must be at least 36" (914mm) above the base of the fireplace.

Non-Combustible Mantels

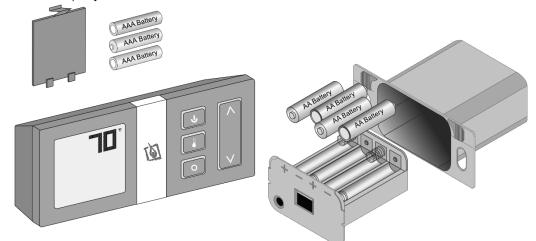
Non-combustible mantels must meet the clearances listed for combustible mantels. However, if you do wish to reduce the clearances by using a non-combustible mantel, the following requirements must be met:

- Non-combustible mantel and facing must extend from the top of the appliance to the top surface of the mantel.
- A non-combustible header must be used (metal stud).

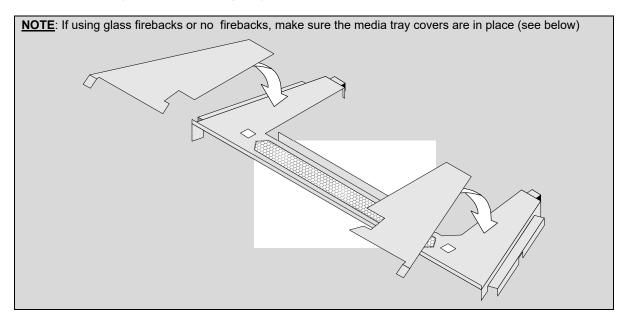


Steps for Finalizing the Installation

- 1. Remove the glass (see page 35).
 - **<u>NOTE</u>**: If using propane (LP) convert the appliance prior to installing the logs.
- 2. We recommend you purge the gas line at this time (with the glass removed). This allows gas to be detected once it enters the firebox, ensuring gas does not build up.
- 3. Install the four AA batteries (see illustration below). The AA batteries act as a power backup in case the household (AC) power goes out and are required for operation. Install three AAA batteries into the remote (see illustration below). Synchronize the transmitter to the IFC.



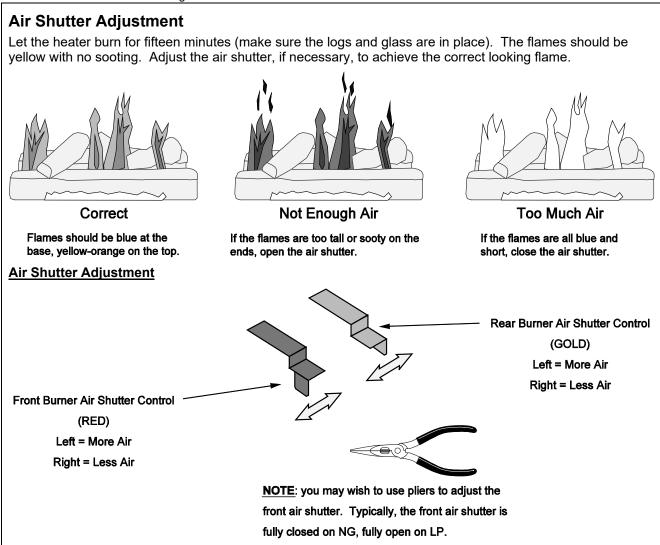
4. Install the firebacks (if applicable -see page 51).



- 5. Install the ember chunks and ember bed glass (see page 38)
- 6. Install the logs (see page 40).
- 7. Replace the glass.
- 8. Start the heater.
- 9. Leak test all gas joints.

10. Check the air shutter following the directions below.

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- 11. Turn the flame adjust knob to its highest position the flames should not contact the top of the firebox. Check the flame on low position. The flames should burn off of each burner hole. If the heater does not work correctly, contact your Travis dealer for a remedy.
- 12. Give this manual to the home owner for future reference and fully explain operation of this heater. For comprehensive operating and maintenance instructions, refer to the Owner's Manual

<u>ACID WASH WARNING:</u> Before installing the faceplate, make sure any masonry that has been treated with acid wash has been properly neutralized (this is used primarily with brick faces). Acid wash (muriatic acid) is used to remove excess mortar. If not properly neutralized with an ammonia solution, the plated face may develop a permanent tarnish when the acid evaporates over time. Contact your dealer if uncertain your facing has been properly neutralized.

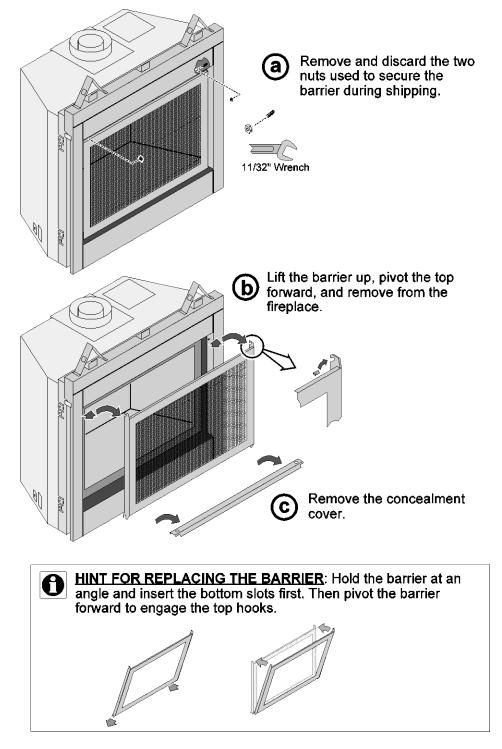
Barrier Removal



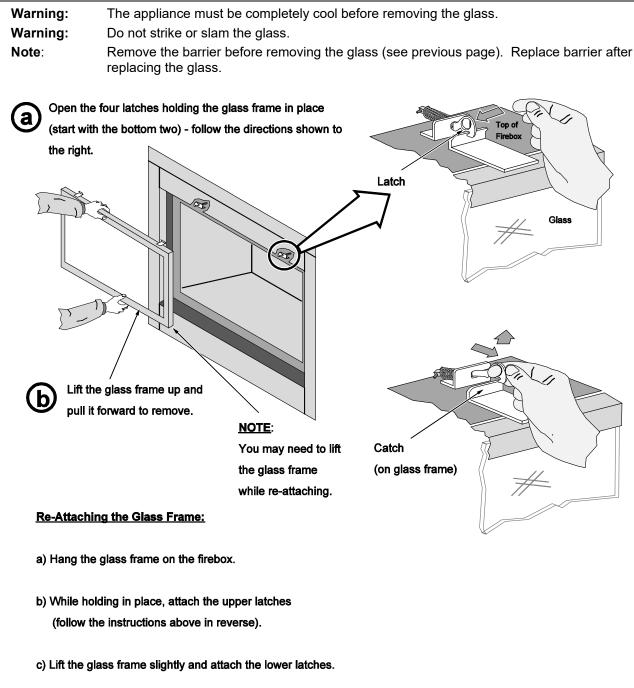
A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.



If the barrier becomes damaged, the barrier shall be replaced with the manufacturer's barrier for this appliance.



Glass Frame Removal and Installation

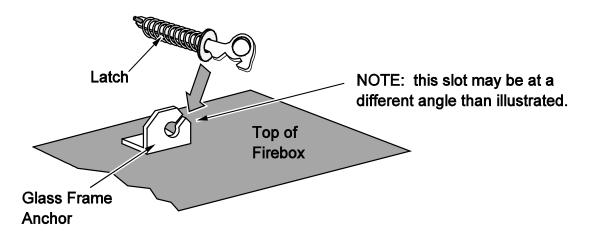


NOTE: Make sure the class frame is all the way in place - it should be flush with

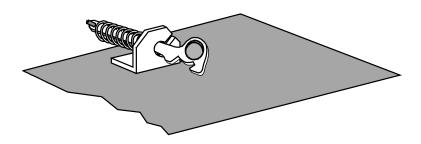
Glass Frame Removal and Installation (continued)

The latch can come loose from glass frame anchor. This occurs when it is turned 1/4 turn when it is disengaged. Follow the directions below to re-install the latch if it becomes loose.

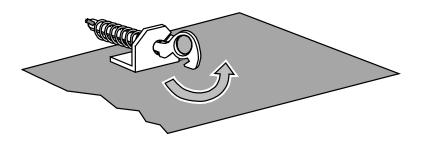
Hold the latch at an angle and insert it into the slot on the glass frame anchor.



Note how the washer on the latch fits behind the flange on the glass frame anchor.



Once fully inserted, turn the latch until it is upright.



Ember bed Glass and Ember Material Installation

Ember bed Glass Installation

- Make sure the ember skirt is in place. The skirt hooks over the front of the ember platform and slopes outward toward the glass. The skirt helps keep the glass and ember material from falling off the platform when the glass is removed.
- Locate the perforations in front of the log grate.



• Place a thick layer of the ember glass over the perforations making sure to cover all of the holes completely.



• Lightly dress the ember glass with the black touch-up paint provided. Check the appearance with the lights on and add additional paint, as needed, for a realistic glowing ember appearance.

<u>NOTE:</u> If power is supplied to the fireplace it can helpful to turn the lights on while painting so you can determine an appropriate amount of paint for a realistic ember appearance.

NOTE: We recommend that you use a piece of paper, cardboard as a shield to mask the log grate and burner from overspray (see below).



Ember Material Installation

- Once the ember glass installation is complete, place a generous amount of ember material on the firebox floor on either side of the firebox. Completely cover any visible metal on the firebox floor.
- **NOTE:** Make sure no ember material is placed directly on the burner.
- **<u>HINT:</u>** Add a few randomly placed ember chunks over the ember bed glass to produce a more realistic appearance.



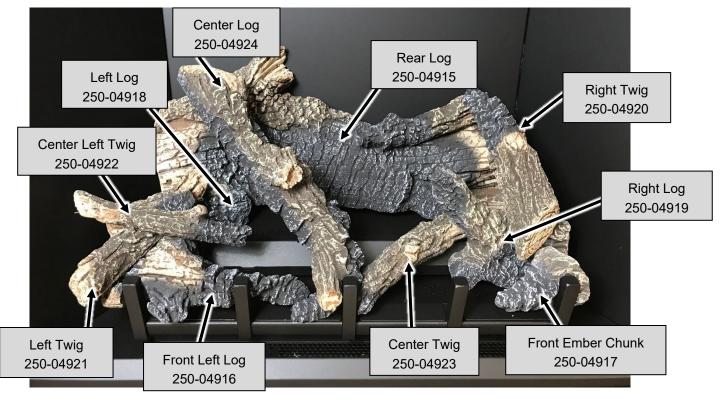
Log Set Installation

Installation Warnings

- **<u>NOTE</u>**: If using propane (LP), convert the appliance before installing the log set. If using firebacks, install them prior to installing the log set.
 - The logs are fragile, especially after being exposed to heat.
 - Make sure the gas control valve is OFF and the heater is cool prior to conducting service.
 - Failure to position the parts in accordance with these diagrams or failure to use only parts specifically approved with this appliance may result in property damage or personal injury.
 - The burner must be correctly positioned before installing the log set. Make sure the burner is fully seated and the pilot is properly aligned. See owner's manual for details on burner removal.

Log Set Overview – Classic Oak 94500626

When installed, the ten (10) logs should appear as shown below.



Installation

Rear Log

The rear log has two pockets that insert over two tabs on the back burner (see photos below). Place the log in place and push it back. The log straddles the burner and does not cover any burner holes.



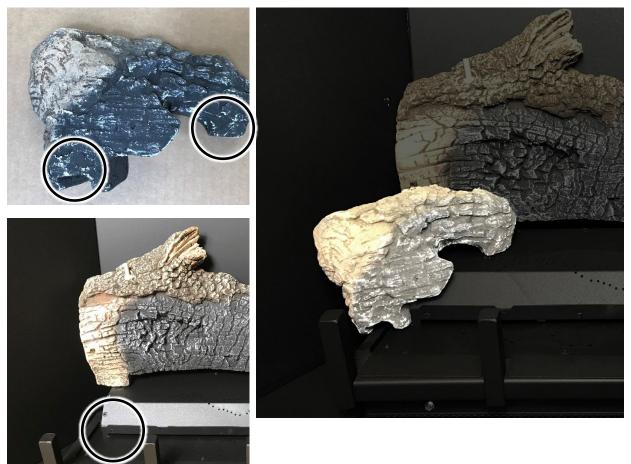




42 Finalizing the Installation (for qualified installers only)

Left Log

The left log has two flat surfaces on the bottom. Place the log so the flat surfaces rest against the burner as shown below. Make sure the log does not block any burner holes.



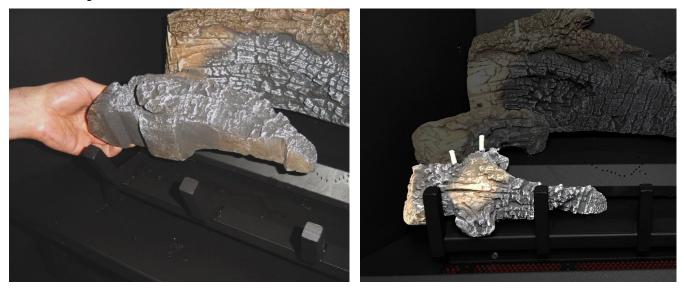
Right Log

The right log has a channel on the bottom that fits over the ridge on the burner. Place the log in place and slide it to the rear.



Front Left Log

The front left log has a channel that fits over the grate. When in place, the knob on the front of the log fits over the grate as well.



Front Ember Chunk

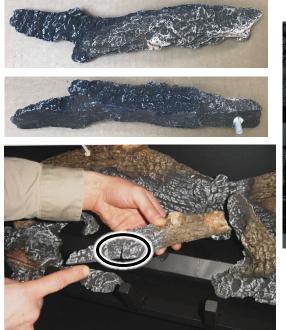
The front ember chunk has a groove on the bottom that fits over the grate. Place it as shown below.



44 Finalizing the Installation (for qualified installers only)

Center Twig

The center twig is shown below. It has a pin on the bottom side. When in place, the fork on the front straddles the grate and the pin rests on the rear burner (make sure it is not over any burner holes).





Center Log

The center log has a hole on the back and a fork on the front. Position the log so this fits over the locating pin on the rear log. Make sure the fork on the front of the log fits over the grate as shown below.





Left Twig

The left twig has a hole on the bottom that fits over the locating pin on the front left log. Place the twig as shown below. The front left log has a groove that will point the twig upwards and to the right.



Center Left Twig

The center left twig is flat on the bottom with one hole. Place the twig on the locating pin as shown below. Make sure the twig is positioned so it does not cover any burner holes.





46 Finalizing the Installation (for qualified installers only)

Right Twig

The right twig has a hole and a slot on the bottom that fit over the pins on the right log. When properly positioned, the log will be placed as shown below and to the right.





Ember Installation

NOTE: The embers are included with the fireplace. Consult the installation manual for details on installing the embers. If using the Ember-Glo light, the embers are installed with the Ember-Glo light glass.

Embers are provided to further enhance the firebox. Place the embers on the firebox floor and on the burner. Do not place embers over any of the burner holes or air channels.



Rock Wool Placement

NOTE: The rock wool is included with the fireplace. Consult the installation manual for

details on installing the rock wool.

The included rock wool is placed on top of the burner to enhance the glow from the burner. **The rock** wool works best when it is applied in a very thin layer. The best method for applying the rock wool is to brush it on to the burner. Compress a clump of rock wool between your thumb and forefinger. Use a stiff brush to apply a thin layer of rock wool fibers onto the burner. Do not use the entire bag of rock wool. Use only a small amount and save the remainder. Over-use of rock wool will diminish the glow and may cause sooting or other adverse conditions.



LP Conversion Instructions

WARNING

This conversion kit shall be installed by a qualified service agency in accordance with the manufacturer's instructions and all applicable codes and requirements of the authority having jurisdiction. If the information in these instructions is not followed exactly, a fire, explosion or production of carbon monoxide may result causing property damage, personal injury or loss of life. The qualified service agency is responsible for the proper installation of this kit. The installation is not proper and complete until the operation of the converted appliance is checked as specified in the manufacturer's instructions supplied with the kit.

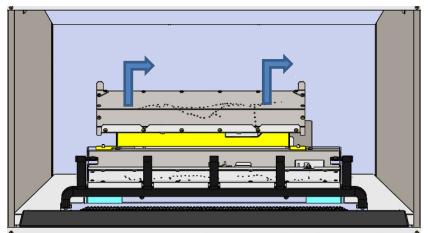
<u>Caution:</u> The gas supply shall be shut off prior to disconnecting the electrical power, before proceeding with the conversion.

<u>Note:</u> Convert the appliance prior to installing the gas line to ensure proper gas use.

The GSR Stepper Motor Kit (4-pack = 94400999), (single = 250-01463) is required for converting this appliance to LP. The kit contains the stepper motor (regulator) and torx wrench.

- 1 Remove the barrier and glass. Remove the logs and embers (if installed page 38)
- 2 Remove the burners following the directions below.

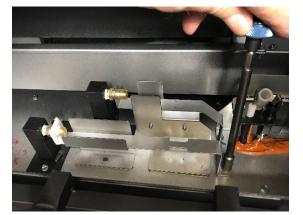
Lift the rear burner, slide it to the right, and lift it from the firebox. The burner has a bracket that inserts over two pins behind the burner. When replacing the burner make sure it is properly located.



Lift the front burner, slide it to the right, and lift it from the firebox. When replacing the burner make sure it is properly located.



<u>NOTE:</u> Discard the orifice gaskets and the rear manifold cover. **Reinstall the <u>front manifold cover</u> after changing the orifices.**





3. Follow the directions below to replace the orifice.

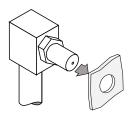
(a) Slide the air shutters to provide access to the orifices.

b Remove and discard the two gaskets on the front burner orifice.

C Use a adjustable wrench to support the manifold while removing each orifice with a 1/2" wrench.

1/2" Open End Wrench

Manifold



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d Apply thread sealant to the LP orifices prior to installation. Use the chart below to identify the correct orifices.



Look here for the orifice identification

564 35k Orifice Numbers

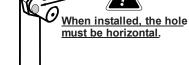
	NG	LP
Front	#46	#58
Rear	#47	#C55

(e) Screw each LP orifice until orifice protrudes 15/16" (23.8mm) indicating full insertion (use wrench to support manifold when re-attaching orifice).

Adjustable Wrench

Orifice

NOTE: The "#C55" orifice has a hole here.



15/16"

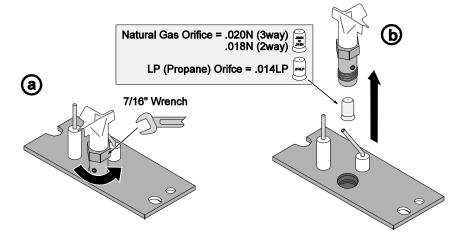
23.8mm

Finalizing the Installation (for qualified installers only)

Install the LP pilot orifice following the instructions below.

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- (a) Use a 7/16" open-end wrench to remove the pilot hood.
- (b) Remove and discard the Natural Gas (NG) orifice. Place the LP orifice in the pilot assembly then replace the pilot hood, tightening the pilot hood until it is snug (do not over-tighten).



4. Remove the control panel to access the gas control panel. The stepper motor (adjustable regulator) has an installation sheet included with it – make sure to follow all of the directions. Place the stepper motor on the gas control valve (see Figure 1) – <u>MAKE SURE IT IS</u> <u>CORRECTLY ORIENTED</u>. Secure using the screws included with the motor (see Figure 2) – tighten to 25 Lb-inches. Leak test this area after installation to verify proper installation.

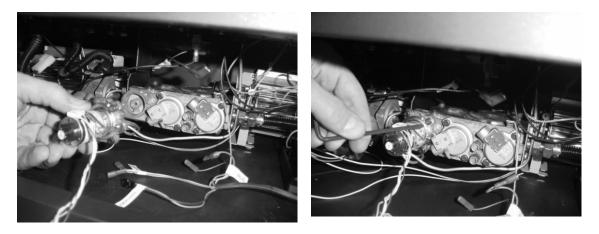


Figure 1

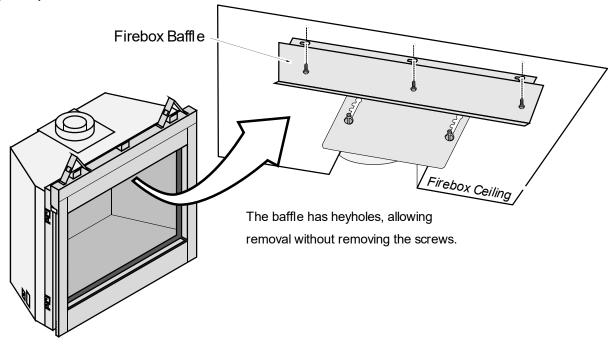


- 5. Replace the firebox components. Install the logs and embers. Replace the glass.
- 6. Make the gas line connection, bleed the gas line (if applicable), start the heater and thoroughly leak-test all gas connections and the gas control valve.

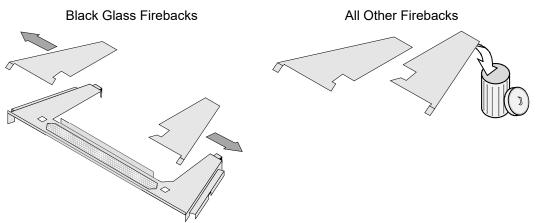
Special Instructions for Fireback Installation -

This fireplace may use existing 564 firebacks. However, the instructions included with the firebacks do not include the following caveats:

Firebox Baffle Must Be Removed to Install Firebacks (replace once firebacks in place)



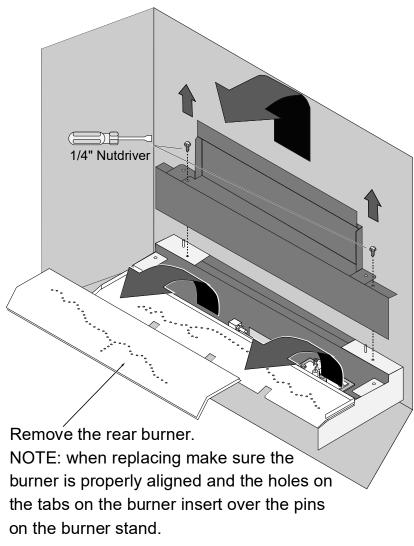
For Glass Firebacks, Slide the Media Tray Covers Outwards. For all other firebacks, discard the media tray covers



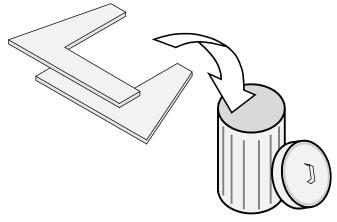
51

Optional Equipment (for qualified installers only)

Rear Air Deflector (behind the rear log) Must be Removed (replace after firebacks in place)



Discard the Floor Firebacks (if applicable). They are not used with this fireplace.



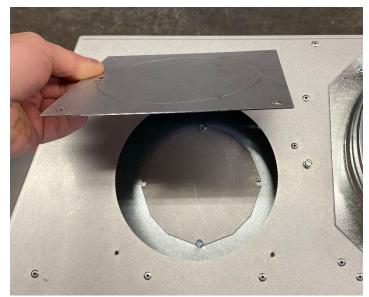
52

Attaching the Power Heat Duct to the 564 35k (Optional)

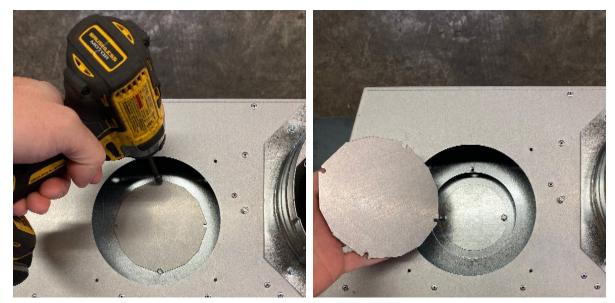
One or two optional power heat ducts (sku 98500769) may be attached to the 564 35k. The ducting is attached to the top of the fireplace (left or right side). See the directions below for removing the power heat duct covers.

Power Heat Duct Covers

1. Remove the outer heat duct plate (4 screws - see picture below).

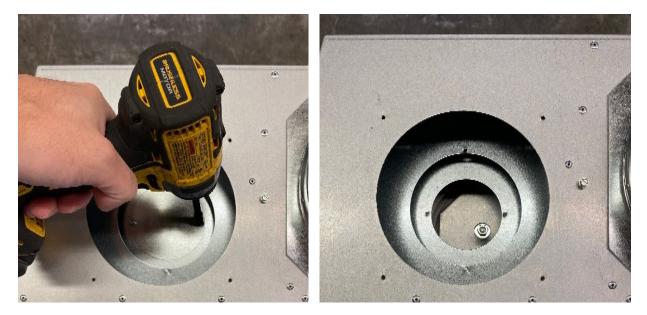


a) Remove the inner heat duct plate (2 screws - see picture below).



Optional Equipment (for qualified installers only)

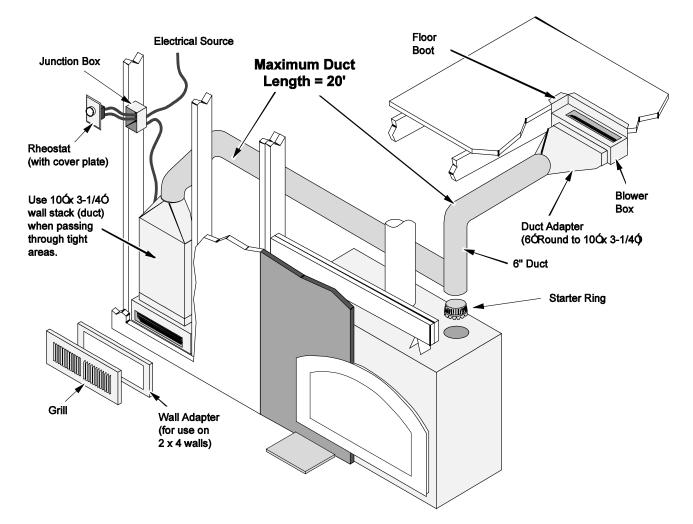
3 Remove the lower duct plate screws and plate to allow air to flow from the lower convection channel (see pictures below). Discard the lower duct plate.



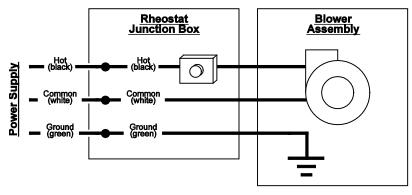
54

Installing the Power Heat Duct with the 564 35k

The power heat duct must be installed in accordance with the instructions included with the kit and all local codes. See the illustration below for an overview



Power Heat Duct Wiring Diagram

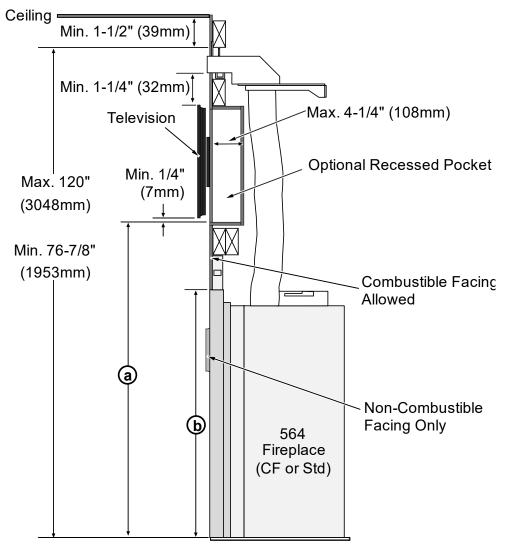


Optional Equipment (for qualified installers only)

CoolSmart TV – Installation Overview (Optional)

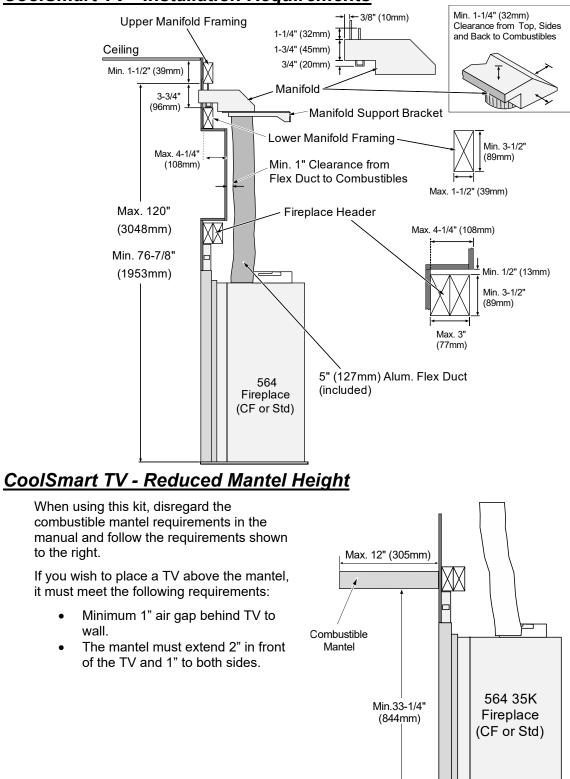
The CoolSmart system is designed to redirect the convective heat of the fireplaces from the front of the unit, just above the glass, to a location higher on the wall. The use of this kit allows for reduced clearances to televisions and a recessed cavity above the fireplace. When using this kit, disregard the framing dimensions in the manual and follow the framing instructions included in this instruction sheet. See the installation manual for further requirements.

When used on the 564 35K, this kit allows for the **mantel height to be reduced**. See "<u>CoolSmart TV</u> <u>- Reduced Mantel Height</u>" on page 57 for details.



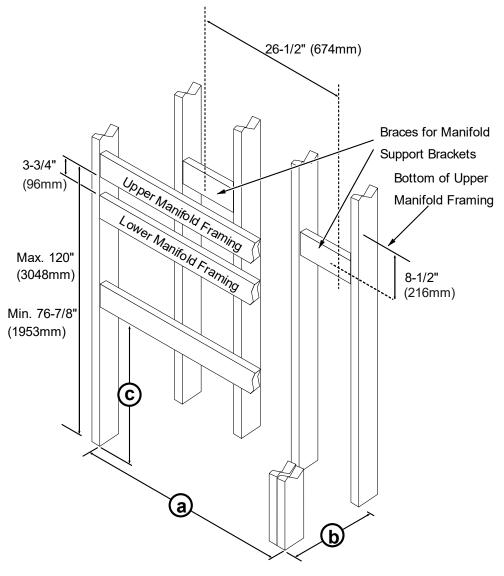
	564 35K CleanFace	564 35K Standard
а	47-3/8" (1203mm)	47-3/8" (1203mm)
b	33-1/8" (842mm)	30-1/4" (769mm)

CoolSmart TV - Installation Requirements



CoolSmart TV - Framing the Chase

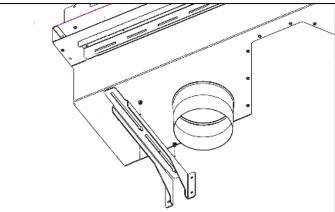
When using this kit, disregard the framing dimensions in the manual and follow the framing instructions shown below.



	564 35K Standard	564 35K CleanFace
а	37-3/4" (959mm)	38-3/4" (985mm)
b	17-1/2" (445mm)	19-3/8" (493mm) Flush 18-7/8" (480mm) Extended
С	37-1/4" (947mm)	37-1/4" (947mm)

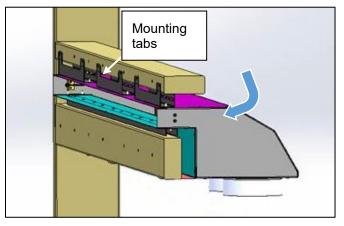
CoolSmart TV - Installation

- 1 Remove the grill from the manifold (2 screws hold it in place).
- 2 Remove the rear-mounting brackets by loosening 1/4" screws and sliding it out of the keyhole slots.



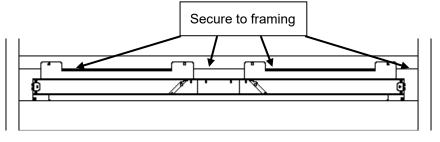
- 3 Determine the desired location of the bottom of the convection air outlet. Install a horizontal framing member at the desired height, parallel to the header. Install a second horizontal framing member 3-3/4" above the first. These two framing members will support the upper convection manifold in the following steps.
- 4 Hold the upper convection manifold with the outlet facing the back of the framing members installed in the previous step. Tilt the outlet of the manifold downward until the outlet of the manifold and the two mounting tabs can fit between to two framing members. Slide the outlet into the gap and allow it to sit level again. The two mounting tabs will support the manifold.





Optional Equipment (for qualified installers only)

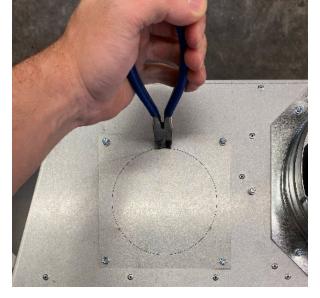
5 Secure the manifold to the upper framing using screws (not included).



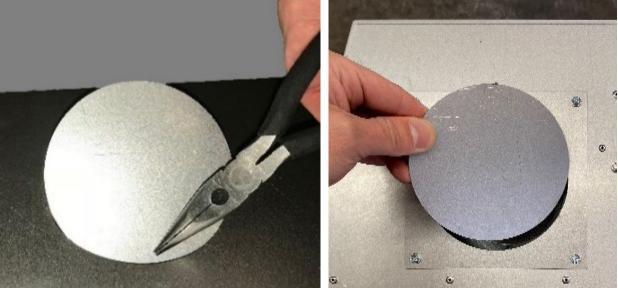
6 Re-attach the two rear mounting brackets (removed in step 6) to the bottom of the convection manifold. Leave the screws loose so the brackets can be positioned to the back of the chase. Secure the brackets to the chase using screws (not included). Tighten the screws securing the brackets to the manifold.



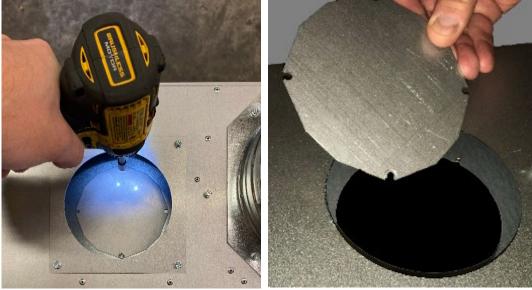
7 Remove the knockouts from the top of the fireplace. Use snips or diagonal cutters to snip the tab on the knockouts. Press on the far side away from the tap to pop the edge of the knockout up.



8 Grab on to the knockout with pliers and bend it back and forth until the remaining tabs break free. Discard the knock out plate.

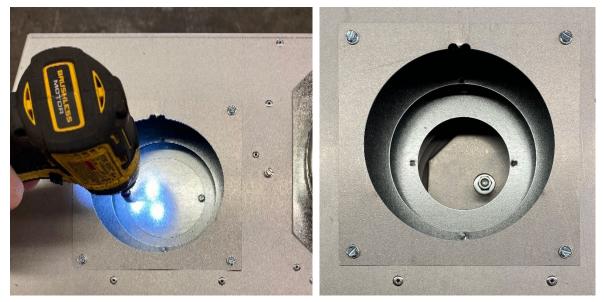


9 Under each knock out plate, you will find a cover plate held in place with (2) ¼" screws. Use a nut driver or drill with an extension to remove the (2) screws. Reach in and remove the cover plate. You may discard the plate.

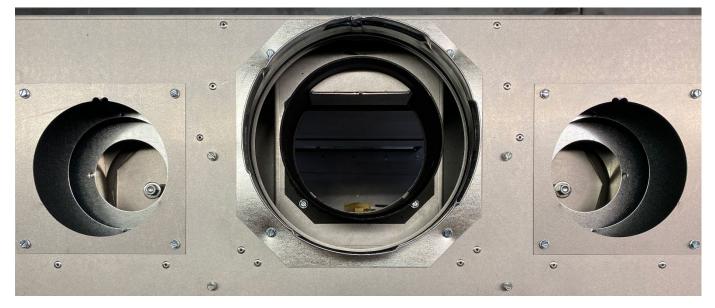


Optional Equipment (for qualified installers only)

10 You will need to remove a third cover plate on each side. Remove the 2 screws holding the cover plate in place. Reach in and remove the cover plate. You may discard this plate.

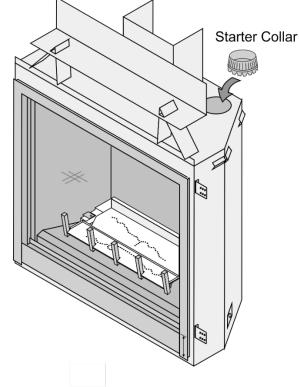


11 Repeat the above steps on the other end of the fireplace



Optional Equipment (for qualified installers only)

12 Insert a starter collar into each of the (2) holes that were uncovered in the previous step and bend the tabs to secure the starter collar to the fireplace.. Seal the joints with silicone caulk or aluminum (U.L. 181A-P) tape.



Use silicone to seal the starter collar to the top of the fireplace.

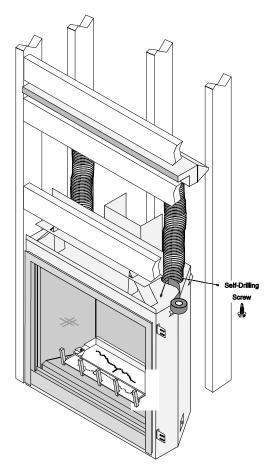
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Bend the tabs on the bottom of the starter collar up to lock it in place.

13 Install the fireplace into the framed chase. See section "Installation" in the manual.

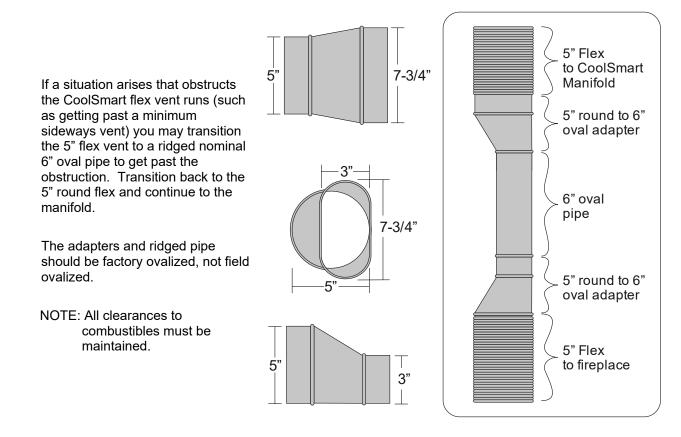
14 Stretch the included flex to its maximum length. Measure the distance between the starter collars on the fireplace and the inlets on the convection manifold. Cut the flex to the appropriate length and install between the fireplace and the manifold. Secure using (3) screws at every connection and seal the joints with silicone caulk or aluminum (U.L. 181A-P) tape.



- 15 Cover the face of the fireplace and the outlet of the manifold to ensure no construction debris or sheetrock dust enters the unit.
- 16 Once all finish work is complete around the outlet of the manifold, install the outlet grill assembly using the two included screws (one at each end). The grill assembly will overlap finish material up to 1-1/2" thick. See fireplace installation manual for finishing details.

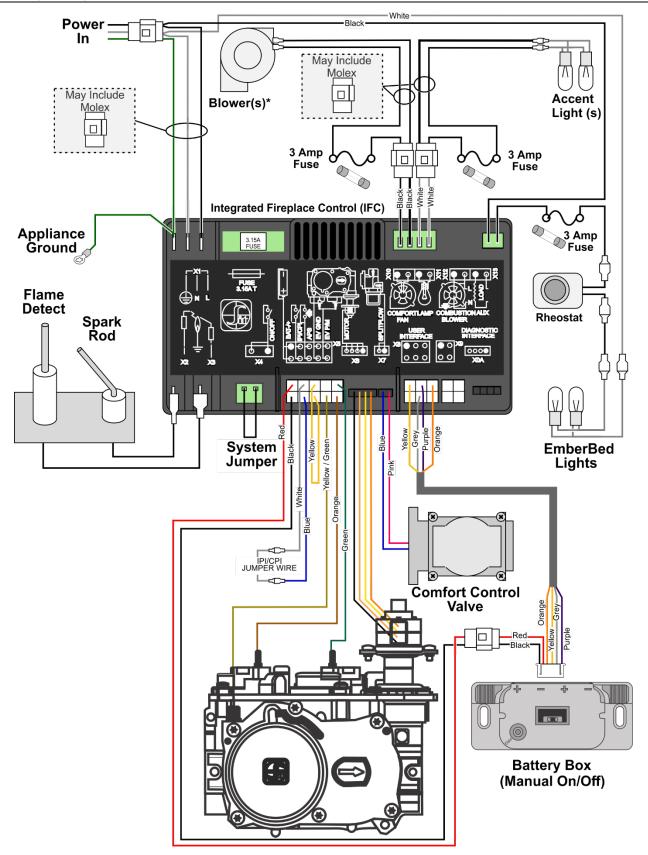
<u>NOTE</u>: The manifold opening protrudes 7/16" proud of the framing. The wall may be finished to the opening if you do not wish to use the grill trim.

CoolSmart TV - Using oval pipe to get past an obstruction



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Wiring Diagram



Notes

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